

Exhibit B

Sample Call Detail Record Data Format

id	t_connected	t_queued	t_processed	t_answered			
480385	2008/05/10 09:41:17	2008/05/10 09:41:17	2008/05/10 09:41:17	2008/05/10 09:41:17			
480371	2008/05/10 09:09:05	2008/05/10 09:09:05	2008/05/10 09:09:05	2008/05/10 09:09:05			
480379	2008/05/10 09:09:05	2008/05/10 09:09:05	2008/05/10 09:09:05	2008/05/10 09:09:05			
480416	2008/05/10 11:03:14	2008/05/10 11:03:14	2008/05/10 11:03:14	2008/05/10 11:03:14			
480417	2008/05/10 11:03:14	2008/05/10 11:03:14	2008/05/10 11:03:14	2008/05/10 11:03:14			
481404	2008/05/12 13:20:46	2008/05/12 13:20:46	2008/05/12 13:20:46	2008/05/12 13:20:46			
481406	2008/05/12 13:21:50	2008/05/12 13:21:50	2008/05/12 13:21:50	2008/05/12 13:21:50			
481400	2008/05/12 12:22:21	2008/05/12 12:22:21	2008/05/12 12:22:31	2008/05/12 12:22:31			
481401	2008/05/12 12:22:33	2008/05/12 12:22:33	2008/05/12 12:23:03	2008/05/12 12:23:03			
t_dialed_out	t_relay_start	t_relay_end	relay_seconds	t_session_start			
2008/05/10 09:41:30	2008/05/10 09:41:30	2008/05/10 09:41:30	0	2008/05/10 09:41:17			
2008/05/10 09:09:58	2008/05/10 09:10:04	2008/05/10 09:10:31	27	2008/05/10 09:09:05			
2008/05/10 09:10:38	2008/05/10 09:10:43	2008/05/10 09:26:39	956	2008/05/10 09:10:38			
2008/05/10 11:04:05	2008/05/10 11:04:18	2008/05/10 11:05:43	85	2008/05/10 11:03:14			
2008/05/10 11:05:45	2008/05/10 11:06:08	2008/05/10 11:10:38	270	2008/05/10 11:05:45			
2008/05/12 13:23:43	2008/05/12 13:23:43	2008/05/12 13:23:43	0	2008/05/12 13:20:46			
2008/05/12 13:23:52	2008/05/12 13:23:52	2008/05/12 13:23:52	0	2008/05/12 13:21:50			
2008/05/12 12:22:31	2008/05/12 12:22:31	2008/05/12 12:22:31	0	2008/05/12 12:22:31			
2008/05/12 12:23:03	2008/05/12 12:23:03	2008/05/12 12:23:03	0	2008/05/12 12:23:03			
t_session_end	session_seconds	ca_id	ca_pos	unique_id	ID		
2008/05/10 09:41:30	13	1234	123	192.168.0.1	1210426877829		
2008/05/10 09:10:38	93	1234	123	192.168.0.2	1210424945069		
2008/05/10 09:26:40	962	1234	123	192.168.0.3	1210424945069		
2008/05/10 11:05:45	151	1234	123	192.168.0.4	1210431794066		
2008/05/10 11:10:40	295	1234	123	192.168.0.5	1210431794066		
2008/05/12 13:23:43	177	1234	123	192.168.0.6	1210612846407		
2008/05/12 13:23:52	122	1234	123	192.168.0.7	1210612910537		
2008/05/12 12:22:31	0	1234	123	192.168.0.8	1210612941337		
2008/05/12 12:23:03	0	1234	123	192.168.0.9	1210612953216		

Exhibit B

Sample Call Detail Record Data Format (Continued)

ACCESS	cc_id	cli_type	abandon	term_num	orig_ip
66.211.1.188_DL10	cdr	EN VRS	FALSE	(317) 966-2718	192.168.0.1
66.211.1.188_DL10	cdr	EN VRS	FALSE	(317) 966-2718	192.168.0.2
66.211.1.188_DL10	cdr	EN VRS	FALSE	(317) 966-2718	192.168.0.3
66.211.1.188_DL10	cdr	EN VRS	FALSE	(317) 966-2718	192.168.0.4
66.211.1.188_DL10	cdr	EN VRS	FALSE	(317) 966-2718	192.168.0.5
66.211.1.188_DL10	cdr	EN VRS	FALSE	(317) 966-2718	192.168.0.6
66.211.1.188_DL10	cdr	EN VRS	FALSE	(317) 966-2718	192.168.0.7
66.211.1.188_DL10	cdr	EN VRS	FALSE	(317) 966-2718	192.168.0.8
66.211.1.188_DL10	cdr	EN VRS	FALSE	(317) 966-2718	192.168.0.9

bdr_link_key	rejected	username	e911
	FALSE	Barney	0
	FALSE	Barney Fife	0
	FALSE	Barney Rubble	0
	FALSE	Barney Miller	0
	FALSE	Blarney	0
	FALSE	Sam I Am	0
	FALSE	I C U	0
	FALSE	U C ME	0
	FALSE	WE C WE	0

Exhibit C

User VRS Call Screen


URrelay - Now UR Talking! ©

urrelay.com | FAQ | About Relay | Contact Us

1 Enter 'Number to Dial' 2 Press 'Connect' 3 Wait for CA 4 Start UR Conversation!

relay
Now UR Talking!

Number to Dial

 Connect

CA Instructions
Enter Special Instructions here: _____

CA Gender
First Available

File Edit
X Hangup Clear SansSerif 16

Status: not connected

Exhibit D

URrelay, Inc. 911 Call Processing (U.S. Originated 911 Calling Only)

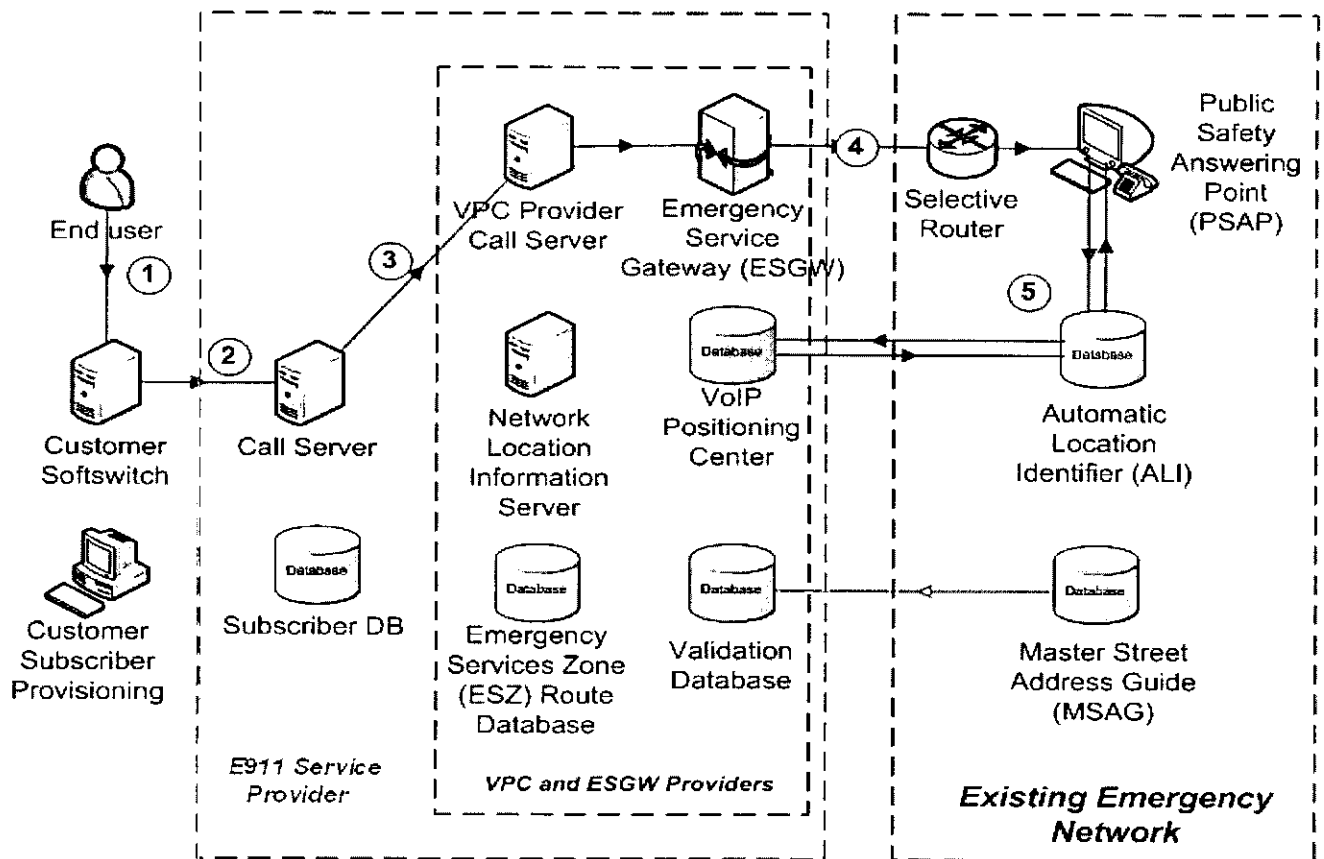


Exhibit E

911 User Advisory

Thank you for using PAH! VRS! The following is important information about using video relay services to place 911 calls in the event of an emergency.

Under a recent Federal Communications Commission ruling, you will be able to use VRS to place 911 emergency calls that will be routed to the local emergency dispatcher (public safety access point) located closest to you!

When using VRS on your computer or videophone to place an emergency call, you will be connected to a PAH! VRS interpreter or operator first, before being connected to your closest emergency response center. You will be asked to give your full name and location information at the beginning of the call, or if you have previously provided this information, you will be asked to confirm that the information provided remains current. The interpreter or operator will contact an emergency response center in your area and relay your information to the dispatcher at the center.

911 VRS calling capabilities are scheduled to be fully implemented by the industry later this year. Until then, please note the following:

Since a TTY call is a direct call, and does not involve an interpreter or operator, your calls are automatically routed to your closest emergency response center. Calling 911 through your TTY or home phone and leaving the phone off the hook is the best and fastest way to get response from the local emergency response center closest to you until VRS 911 capabilities are fully functional.

Every minute is important in an emergency, and any relay call is not as fast as a direct TTY or silent phone-off-hook call. In the near term, it will often be faster to call 911 through TTY or silent phone-off-hook instead of through relay. There are some things you need to remember when you make a 911 call through your computer, videophone or pager. Your computer needs to be on and connected to the Internet for you to be able to call 911 through Internet-based text or video relay services. If your Internet connection is not working, call 911 through your TTY. If your videophone is not on, connected to the Internet, or you can't see the interpreter, use your TTY to call 911 instead.

We will soon have more information on E-911 procedures and how you can make an emergency video relay call through us. Additional information is available through the Federal Communications Commission at <http://www.fcc.gov/cgb/consumerfacts/voip911.html> or by contacting PAH! VRS at 317.534.2474. Thank you for using PAH! VRS!

Exhibit F

Result of Neustar, Inc. Registered Location Database Registration Efforts

From: "Rosen, Brian" <Brian.Rosen@neustar.biz>

Date: October 23, 2008 9:36:01 AM EDT

To: <bert@pahvrs.com>

Cc: "* CCS Help Desk" <CCSHelpDesk@neustar.biz>

Subject: Request to obtain access to the iTRS ENUM Database for PAH!
VRS

Bert

Recently, you filled out the form requesting access to the iTRS ENUM Database operated by NeuStar under contract to the FCC. FCC rules require us to limit access to the database to providers who are eligible to receive compensation from the Interstate TRS Fund for VRS or IP Relay services. To determine eligibility we use the reports generated by NECA, the Fund Administrator, or if necessary, contact the NECA Administrator directly. As PAH! VRS is not listed on the NECA reports, we are unable to provide you access. If you have recently become eligible, and NECA can confirm that to us, then we can grant you access.

Brian

Exhibit G

Service Quality Verification Mechanisms (Attached)

SERVICE QUALITY VERIFICATION MECHANISMS

Verification Mechanism:	Performance Reporting	Source Doc. Review	Ad hoc Checks	Customer Surveys	System Checks	On Site Visits
Mandatory Minimum Standard						
Operational Standards						
<u>Communications Assistant</u>						
CA Employment Standards	X	X			X	X
CA Skill Standards	X	X			X	X
VRS Call Processing	X		X		X	X
<u>Confidentiality and Conversation Content</u>						
Prohibition Against Disclosure		X	X			X
Prohibition Against Altering Com		X	X			X
<u>Types of Calls</u>						
Prohibition Against Refusal	X	X		X	X	
Carriage of All Call Types	X	X		X	X	
Denial of Calls	X	X		X	X	
Pay-per-Call	X	X		X	X	
Calling Capability	X	X		X	X	
Call Features			X		X	

Verification Mechanism:	Performance Reporting	Source Doc. Review	Ad hoc Checks	Customer Surveys	System Checks	On Site Visits
Mandatory Minimum Standard						
Operational Standards, continued						
<u>Emergency Call Handling</u>		X			X	
Handling of Emergency Calls						
<u>Speech to Speech Called Numbers</u>		X			X	
STS Called Numbers						
Technical Standards						
ASCII and Baudot			X		X	
<u>Speed of Answer</u>						
Answer Time	X		X		X	
<u>Equal access to IXCs</u>			X		X	
<u>TRS Facilities</u>						
Hours of Operation					X	X
Redundancy					X	X
<u>Technology</u>		X				
<u>Caller ID</u>			X		X	
Functional Standards						
<u>Customer Complaint Log</u>		X				
<u>Complaint Log Submission</u>		X				
<u>Contact Persons</u>		X				
<u>Public Access to Information</u>	X	X				
Rates		X				

Exhibit H

Indiana Utility Regulatory Commission Certificate of Public Convenience and Necessity;
Evidence of Status as a Common Carrier
(Attached)

STATE OF INDIANA



INDIANA UTILITY REGULATORY COMMISSION
101 W. WASHINGTON STREET, SUITE 1500E
INDIANAPOLIS, INDIANA 46204-3407

<http://www.in.gov/iurc>
Office: (317) 232-2701
Facsimile: (317) 232-6758

August 26, 2008

Andrew O. Isar
Miller Isar Inc.
7901 Skansie Avenue, Suite 240
Gig Harbor, WA 98335

RE: Verified Application for WATS CTA Issuance (CTA # 0808-5)
PAH! VRS Support Services, LLC

Dear Mr. Isar:

Pursuant to this Commission's Seventh Supplemental Order in Cause No. 38149, we have received and processed the enclosed application for a Certificate of Territorial Authority (CTA) to resell Wide Area Telephone Services (WATS) and/or interexchange intrastate telecommunications services within the state of Indiana. This letter of acknowledgement hereby grants the company named above the authority to provide these specified services in Indiana under the above captioned CTA number.

A copy of the application has been retained for our files.

Cordially,

Brandy Darlington
Tariff Administrator

Enclosure

cc: WATS file



VERIFIED APPLICATION FOR ISSUANCE OF A CERTIFICATE OF TERRITORIAL
AUTHORITY TO RESELL WIDE AREA TELEPHONE SERVICE AND/OR
INTEREXCHANGE INTRASTATE TELECOMMUNICATIONS SERVICES WITHIN THE
STATE OF INDIANA (As addressed by Cause No. 38149)
State Form 50491 (R/11-06)
INDIANA UTILITY REGULATORY COMMISSION

RECEIVED

AUG 25 2008

(Instructions: Complete all blanks and include supporting documentation as attachments to this form.)
INDIANA UTILITY REGULATORY COMMISSION
TELECOMMUNICATIONS DIVISION

To the Telecommunications Division of the Indiana Utility Regulatory Commission ("IURC"):

PAH! VRS Support Services, LLC ("Applicant")
hereby applies to the Indiana Utility Regulatory Commission for a Certificate of Territorial Authority
("CTA") to resell wide area telephone services and/or interexchange, intrastate telecommunications
services in Indiana, and represents that:

1. Applicant's principal name (including any "doing business as (d/b/a)" names) as authorized by the
Indiana Secretary of State is: (Attach a copy of approval Certificate of Authority from Indiana Secretary of State.)

(a) Principal Name: PAH! VRS Support Services, LLC

(b) d/b/a Name: _____

2. Applicant's principal address, telephone number, fax numbers and regulatory contact person for
purposes of these proceedings and any subsequent IURC communications is:

PAH! VRS Support Services, LLC
(a) Address: 1 Waterfall Way
Cataula, Georgia 31804

(b) Telephone No.: 317.966.2718 FAX No.: _____

(c) Contact Person & Title: Herbert Pickell

3. Applicant requests a CTA for the following geographic area:

(a) Geographic area: State of Indiana
(Typically, "State of Indiana")

4. The principal name, address, telephone number, fax number of Applicant's parent company is:

(a) Company Name: Applicant is not owned by any other corporate entity.

(b) Address: _____

(c) Telephone No.: _____ FAX No.: _____

Applicant further represents that it:

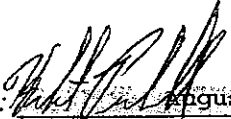
- Has the financial, managerial, and technical ability to provide the services for which it hereby requests a CTA.
- Will comply with Indiana laws and the Commission's regulation and orders of generic application concerning the resale of WATS and/or interexchange, intrastate telecommunications services in Indiana which do not constitute an unlawful barrier to entry into the telecommunications marketplace for such service;
- Will pay the public utility fee required by I.C. 8-1-6;
- Will provide a copy of this verified application to each facilities-based local exchange company ("LEC") as maintained by the Commission's Telecommunications Division;
- Will advise any such LEC of the nature of Applicant's use of such LEC facilities and pay such LEC the lawful Commission approved tariffed rates for such services; and,
- Will notify the Commission within thirty (30) days of any changed or additional name under which it will provide services, and any change of address of Applicant's principal business address or change in name of persons authorized to receive notice on behalf of the Applicant.

VERIFICATION

I affirm under the penalties of perjury that the foregoing representations are true.

Officers Name & Title: Herbert Pickell

Printed

Signature & Date:  August 18, 2008 Phone Number: 317.966.2718

IURC Staff Use Only:

CERTIFICATE OF TERRITORIAL AUTHORITY

A Certificate of Territorial Authority to provide public utility service (as defined by I.C. 8-1-2-1) and telephone service as a telephone company (as those terms are defined by I.C. 8-1-2-88) as set forth in the foregoing application is hereby issued to the Applicant discussed herein to resell wide area telephone services and/or interexchange, intrastate telecommunications services in accordance with and subject to the provisions of the Indiana Utility Regulatory Commission's Orders in Cause No. 38149, and the process established by the Seventh Supplemental Order issued on January 14, 1998, in that Cause.

Acknowledged by the IURC: B. Darlington CTA No.: 0808-5 Date: AUG 26 2008

State of Indiana
Office of the Secretary of State

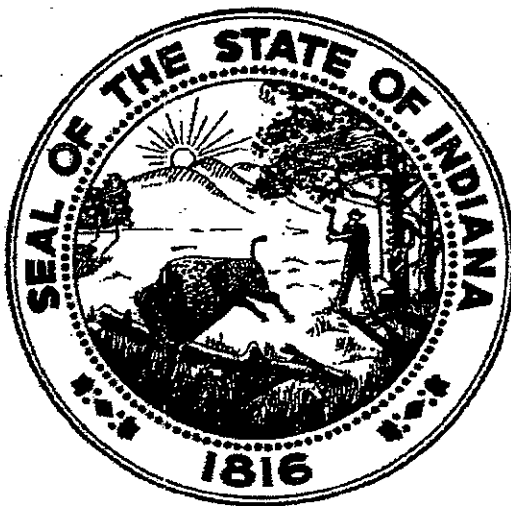
CERTIFICATE OF AUTHORITY

of

PAH! VRS SUPPORT SERVICES, LLC

I, TODD ROKITA, Secretary of State of Indiana, hereby certify that Application for Certificate of Authority of the above Georgia Foreign Limited Liability Company (LLC) has been presented to me at my office, accompanied by the fees prescribed by law and that the documentation presented conforms to law as prescribed by the provisions of the Indiana Business Flexibility Act.

NOW, THEREFORE, with this document I certify that said transaction will become effective Monday, August 11, 2008.



In Witness Whereof, I have caused to be affixed my signature and the seal of the State of Indiana, at the City of Indianapolis, August 11, 2008.

A handwritten signature in black ink, reading "Todd Rokita".

TODD ROKITA,
SECRETARY OF STATE

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